

Configuring Carrier i-Vu (BAS-BMS) for AlertDispatcher

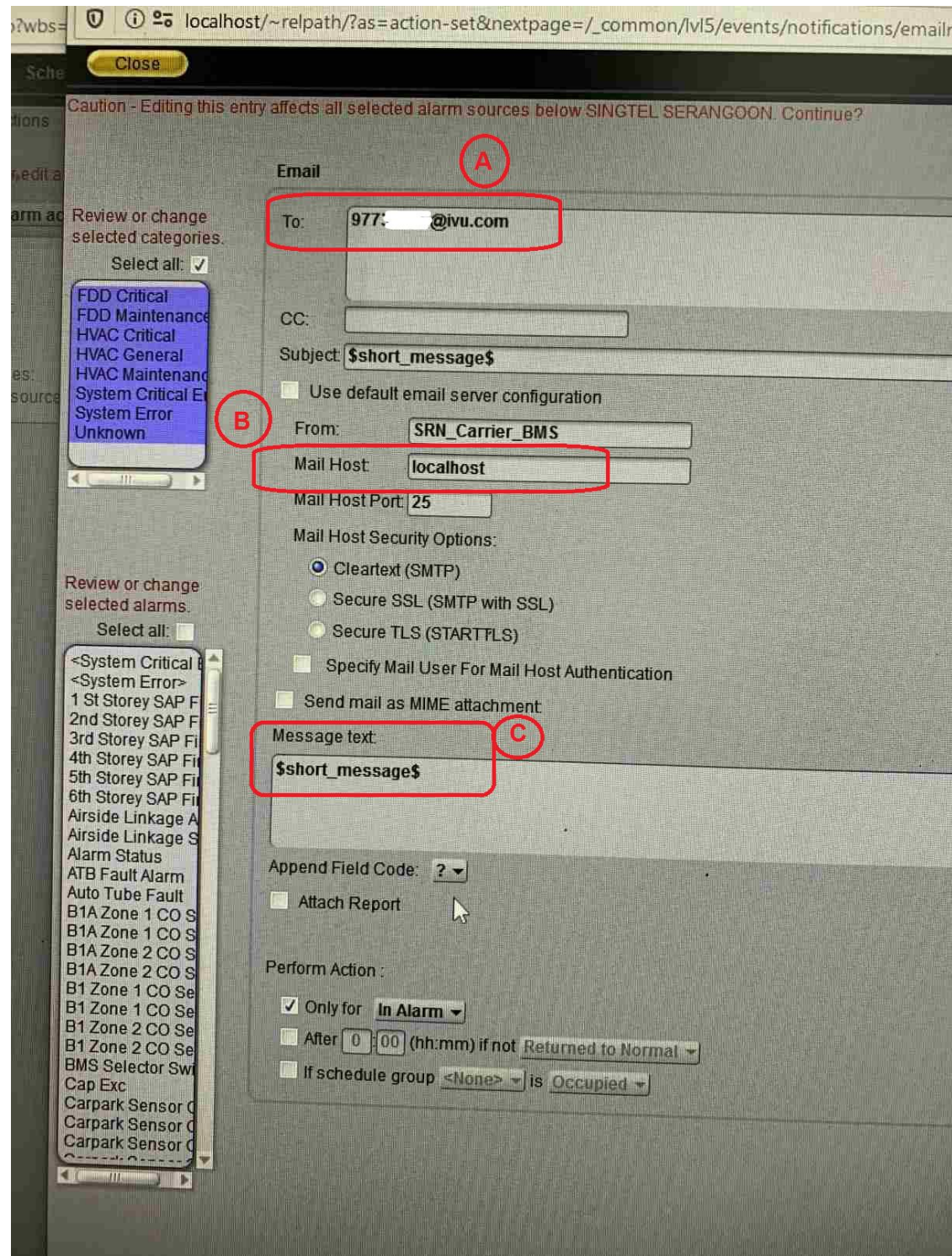
Note: Before configuring Carrier i-Vu, please install AlertDispatcher as per "[AlertDispatcher Quick Installation Guide.pdf](#)".

1). Configuring Email on Carrier i-Vu

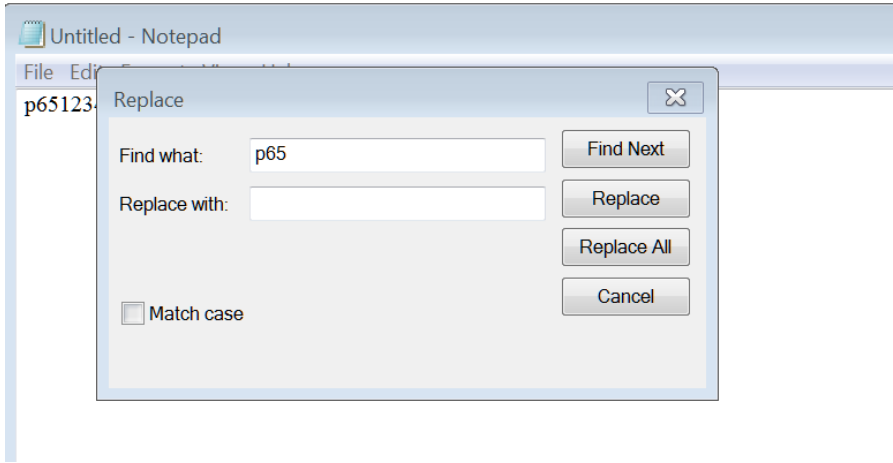
Under "Email", "To:" (marked A), configure the recipients in the format "phone-number@ivu.com". Country code is not required. For example, "91234567@ivu.com" is correct and "p6591234567@ivu.com" is not correct.

If AlertDispatcher is on the same machine as i-Vu, set Mail Host (marked B) to "localhost". If AlertDispatcher is on a different machine, set Mail Host to the machine IP address.

The message text should be configured as necessary.



For quick replacement of multiple recipients, please copy the email addresses to notepad and do a search and replace.



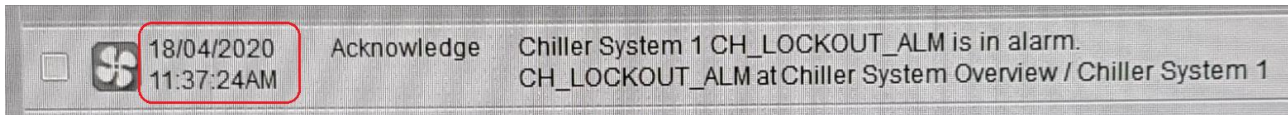
If an alarm is successfully received from i-Vu, it will be displayed under AlertDispatcher "Messages" tab.

For example:

CreatedDateT	Type	MyOOI	Recipient	
18/4/2020 11:37:24 AM	SMS	Out	Tere [REDACTED] 9773 [REDACTED]	SRN_Carrier_BMS, 18 Apr, 2020 11:37:24 AM, OFF NORMAL, Uni

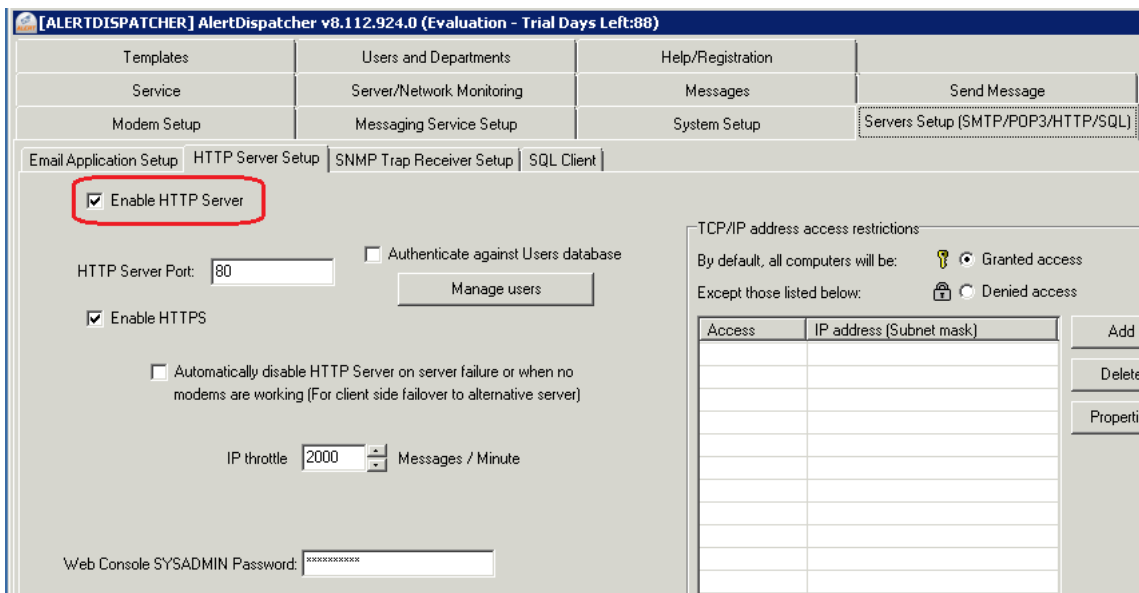
You should be able to locate the alarm on i-Vu. The timestamp should match the CreatedDateTime of the SMS.

Note: If you're not able to find the alarm in i-Vu, no SMS will be generated.



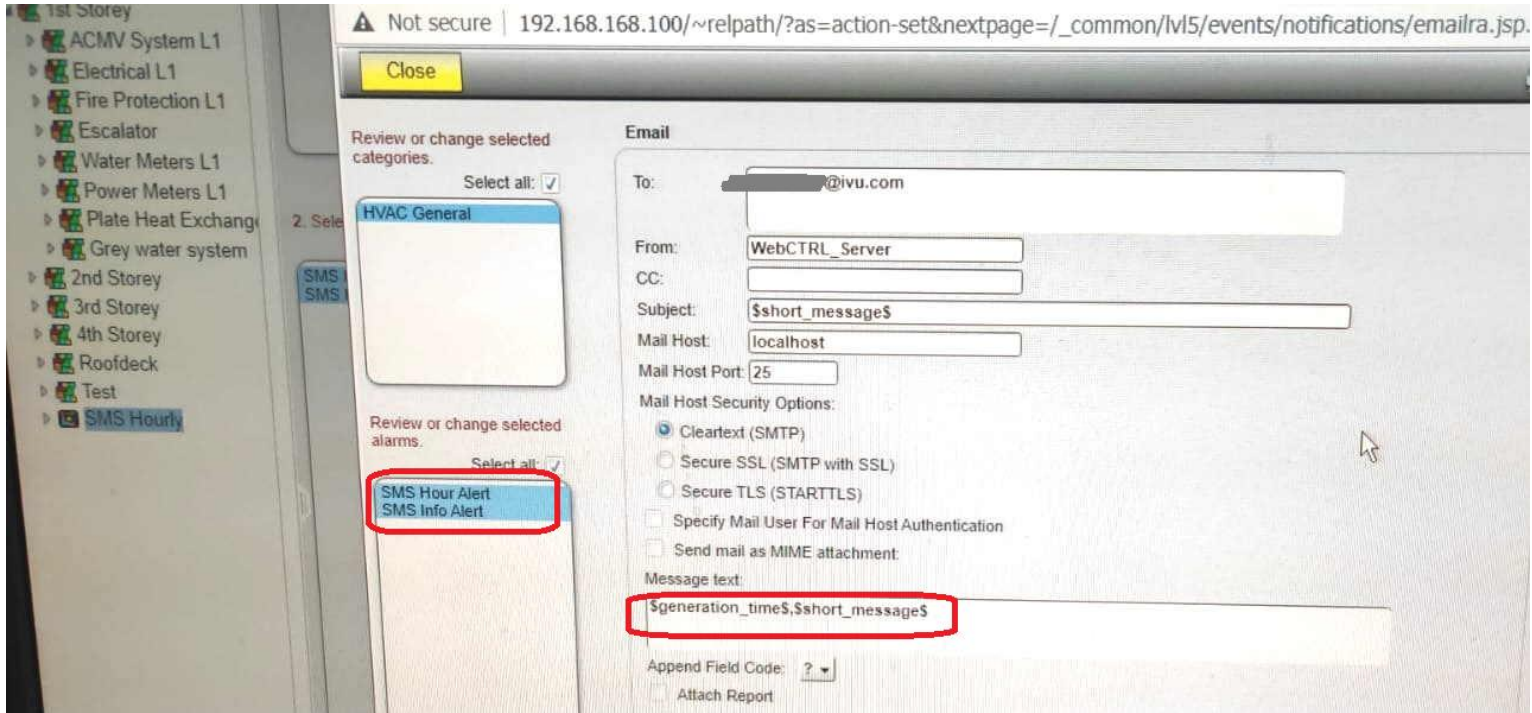
2). Disable AlertDispatcher HTTP/Web Server

Uncheck "Enable HTTP Server" under Servers Setup tab. This is necessary to avoid conflict with i-Vu after a system reboot.



3). Configure daily info alert notification

To ensure that the alert interface between i-Vu and AlertDispatcher is working properly and there is no delay, please create a scheduled alarm that occurs at a fixed time of the day, and include the timestamp in the message text.



Note: AlertDispatcher Installer can be downloaded from this [link](#).